

# Guest Policy

## **Smoking/Candles**

There is no smoking inside The Burr House; however, smoking is allowed on porches and the patio. There will be a cleaning charge of \$200 to any guest who smokes inside the inn. No open flames are permitted in guest rooms.

## **Deposit**

A deposit is required at the time of reservation equal to room rate or ½ of entire stay – whichever is greater.

## **Charges/Cancellation**

Due to our small size, cancellations affect us significantly. Guests are responsible for the full reservation as booked upon arrival. Cancellations may be made and deposits refunded, less a handling fee of \$30 per room booked, if cancellations or changes are made 14 days or more prior to guest's scheduled arrival. When booking the entire inn, a 30-day cancellation is required and will be subject to the \$30 per room handling fee. We accept cash or credit cards.

## **Check-in/check-out**

Check-in is between 3-8 p.m. and Check-out is at 11:00 a.m. unless prior arrangements are made.

## **Quiet hours**

Quiet hours at the inn are between 10 p.m. and 7:30 a.m.

## **Breakfast/Meals**

Reservations include a full breakfast. Breakfast is served at the guest's requested time between 7:30 and 9:30 a.m. in the Dining Room or on the patio (in pleasant weather.) If guests have special dietary needs, and notify us upon making the reservation, we will attempt to accommodate their needs. If an early or late breakfast is required, a continental breakfast will be provided. Lunch may be provided at an additional charge if requested prior to arrival.

## **Children**

The Burr House is family-friendly, however is best suited for children 12 and over. All children are expected to be well behaved and accompanied by an adult at all times during the stay. All rooms are set up for 2 guests and we are not able to accommodate additional guests in any of our rooms. Of course, with a whole-house rental, younger children are better accommodated.

## **Alcohol**

Alcohol usage is permitted, but not provided, at The Burr House. If you are celebrating a special occasion, we will provide a gift basket and bottle of chilled champagne for an additional charge.

## **Hot Tub**

The hot tub on the patio is available for the use of our guests. Extra towels are provided. Guests are urged to refrain from using the hot tub if they are pregnant or have heart problems or high blood pressure. It is suggested that use be limited to 15 minutes at a time. Children under 12 are not permitted to use the hot tub and teens should be accompanied by an adult.